Far Northern Regional Center

Melissa Gruhler, Executive Director 1900 Churn Creek Road, Suite 114, Redding, CA 96002 Phone: (530) 222-4791 • Fax: (530) 222-8908 E-mail: Mgruhler@farnorthernrc.org



Spring 2022

Performance Report for Far Northern Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Far Northern Regional Center (FNRC) we served about 8,250 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At FNRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard.

FNRC met or exceeded goals in the following areas: More children live with families, More adults live in home settings, fewer children live in large facilities (more than 6 people), and Fewer adults live in large facilities (more than 6 people). In addition, FNRC met or exceeded in seven of the eight compliance areas.

Areas that require attention are individuals living in developmental centers and living in larger facilities (more than 6 people). This is due to a slight increase of less than .06 %. The one area that was not met in compliance was ability to meet intake timelines.

In addition, we will continue to promote John O'Brien's and Beth Mount's *Five Valued Experiences*:

- 1. Each person has the daily experience of belonging in a variety of relationships and memberships.
- 2. Each person is respected as an interesting person, whose talents and fits are worthy of our attention and their gifts are not wasted but harvested.
- 3. Each Person shares the ordinary places of life with other ordinary people in ordinary neighborhoods.
- 4. Each person contributes. We support contribution in its many forms that of earning pay but also free exchange of talents and time. What is important is the giving, it is the belonging, it is the value of connection.
- 5. People choose what they want in their life. They voice their opinion, and are given the supports so that voice and their choices are heard fully and with total heart.

Summary Performance Report for Far Northern Regional Center, Spring 2022

We hope this report helps you learn more about FNRC. If you have any questions or comments, please contact us!

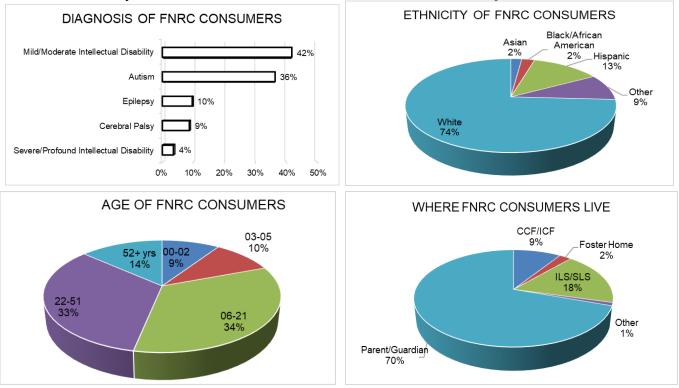
This report is a summary. To see the complete report, go to: www.farnorthernrc.org Or contact Melissa Gruhler at 530-222-4791

Melissa Gruhler

Executive Director, Far Northern Regional Center

Who uses FNRC?

These charts tell you about who FNRC consumers are and where they live.



How well is FNRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how FNRC was doing at the end of 2020, and the second column shows how FNRC was doing at the end of 2021.

To see how FNRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals	Decemb	oer 2020	December 2021		
(based on Lanterman Act)	State Average	FNRC	State Average	FNRC	
Fewer consumers live in developmental centers	0.07%	0.15%	0.06%	0.16%	
More children live with families	99.51%	99.52%	99.58%	99.60%	
More adults live in home settings	81.71%	80.79%	82.50%	80.99%	
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.03%	0.00%	
Fewer adults live in large facilities (more than 6 people)	1.92%	0.75%	1.78%	0.81%	

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Summary Performance Report for Far Northern Regional Center, Spring 2022

Did FNRC meet DDS standards?

Read below to see how well FNRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	98.54%	99.15%
Intake/Assessment timelines for consumers age 3 or older met	96.81%	82.84%
IPP (Individual Program Plan) requirements met	98.26%	N/A
IFSP (Individualized Family Service Plan) requirements met	95.2%	96.2%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is FNRC doing at getting consumers working?

The chart below shows how well FNRC is performing on increasing consumer employment performance compared to their prior performance and statewide average

		Time	Period			
	Areas Measured	СА	FNRC	CA	FNRC	
Consumer Earned Income (Age 16 to	64 years*):	lon through	Dec 2010	lon through	Dec 2020	
Data Source: Employment Development	Department (EDD)	Jan through	1 Dec 2019	Jan through	1 Dec 2020	
Quarterly number of consumers with earn	ned income	25,710	1,038	22,772	857	
Percentage of consumers with earned in	come	17.17%	26.57%	18.86%	27.47%	
Average annual wages		\$8,772	\$6,083	\$9,733	\$6,764	
Annual earnings of consumers compa	ared to people with all disabilities in California	201	19	202	20	
Data Source: American Community Surv	rey, five-year estimate	\$25,	990	\$26,	794	
National Core Indicator Adult Consum	ner Survey	July 2017-、	July 2017-June 2018 July 2020-June 20			
Percentage of adults who reported having	g integrated employment as a goal in their IPP	29%	30%	35%	N/A**	
Paid Internship Program		2019	-20	2020-21		
Data Source: Paid Internship Program S	Survey	CA Average	FNRC	CA Average	FNRC	
Number of adults who were placed in cor Paid Internship Program	mpetitive, integrated employment following participation in a	8	12	6	7	
Percentage of adults who were placed in Paid Internship Program	competitive, integrated employment following participation in a	9%	22%	14%	18%	
Average hourly or salaried wages for adu	aried wages for adults who participated in a Paid Internship Program \$13.31				\$14.08	
Average hours worked per week for adul	ours worked per week for adults who participated in a Paid Internship Program 16					
Incentive Payments						
Data Source: Competitive Integrated Em	nployment Incentive Program Survey					
Average wages for adults engages in cor payments have been made	mpetitive, integrated employment, on behalf of whom incentive	\$13.52	\$12.80	\$14.81	\$14.49	
Average hours worked for adults engage incentive payments have been made	s in competitive, integrated employment, on behalf of whom	21	21	23	30	
Total number of Incentive payments	\$1,500	22	5	17	10	
made for the fiscal year for the	\$1,250	28	8	19	10	
following amounts:	\$1,000	34	14	33	16	

*Count of consumers included in the EDD data is determined by how precisely consumer's names match between the EDD data and the Department's data. New methodology, implemented in 2021 and applied to 2019 and 2020 data, requires consumers names to match more precisely than in previous years in order to be counted in the dataset. **Regional centers receive an 'N/A' designation if fewer than 20 people respond to the survey item.

How well is FNRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Residence Type	American Indian or Alaska Native			Asian			Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race			
		19-20		20-21		19-20		20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21
Home	\otimes	0.42	\otimes	0.43	\otimes	0.46	8	0.47	8 0.44	🔇 0.39	🔇 0.43	8 0.41	8 0.47	🔇 0.47	🔇 0.45	0.42	🔇 0.43	8 0.41
ILS/SLS		0.69		0.72		0.72		0.68	0.71	0.70	0.76	0.81	0.73	1.00	0.74	0.73	0.80	0.80
Institutions	\otimes	0.00	\otimes	0.28		N/A		N/A	0.40	N/A	0.00	N/A	N/A	N/A	🔇 0.25	0.70	🔇 0.19	0.00
Residential		0.87		0.82		0.80		0.71	0 .92	0.83	0.88	0.77	0.95	0.69	📀 0.87	0.78	0.87	0.79
Med/Rehab/Psych	\otimes	0.41		N/A		N/A		N/A	N/A	N/A	0.53	⊘0.96	N/A	N/A	0.69	0.72	0.00	N/A
Other	\otimes	0.39	\otimes	0.33		N/A		N/A	0.63	δ 0.48	8 0.37	0.61	N/A	N/A	0.67	0.65	0.62	0.57

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 4) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Age Group	Measure	Ame India Alaska	an or	As	ian	Black/ <i>I</i> Amei		Hisp	anic		iian or Pacific	Wr	nite	Other E or R	
		19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21	19-20	20-21
Birth to	Consumers	2%	2%	1%	2%	1%	1%	17%	17%	0%	0%	71%	69%	8%	9%
2	Expenditures	1%	1%	1%	1%	1%	1%	17%	16%	0%	0%	71%	73%	8%	7%
2 to 21	Consumers	2%	2%	2%	2%	2%	2%	16%	16%	0%	0%	70%	69%	7%	8%
3 to 21	Expenditures	1%	2%	1%	2%	3%	3%	14%	16%	0%	0%	72%	71%	7%	6%
22 and older	Consumers	2%	2%	2%	2%	2%	2%	7%	8%	0%	0%	81%	81%	4%	4%
	Expenditures	2%	2%	1%	1%	2%	2%	5%	6%	0%	0%	85%	85%	4%	4%

Percent of total annual purchase of service expenditures by individual's ethnicity and age

The tables below provide information on National Core Indicator survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and supports your family member currently receives? (Response: Always/Usually, Child Family Survey: 2015-16)

Ethnicity/Race	FNRC	All California Regional Centers
Total Respondents	226	12,696
Missing Race	71.4%	70.5%
American Indian/Alaska Native	100.0%	76.5%
Asian	75.0%	69.9%
Black/African-American	100.0%	70.1%
Native Hawaiian/Pacific Islander	0.0%	73.1%
White	78.2%	72.8%
Other/Unknown	0.0%	65.0%
Hispanic or Latino	68.6%	69.7%
Mixed Race	72.4%	71.7%
Overall	76.1%	70.8%

Overall, are you satisfied with the services and supports your family member currently receives? (Response: Always/Usually, Adult Family Survey: 2016-17)

Ethnicity/Race	FNRC	All California Regional Centers
Total Respondents	245	4,603
Missing Race	100.0%	73.2%
American Indian/Alaska Native	40.0%	76.7%
Asian	50.0%	79.4%
Black/African-American	100.0%	75.7%
Native Hawaiian/Pacific Islander	N/A	87.5%
White	81.1%	80.9%
Other/Unknown	N/A	61.1%
Hispanic or Latino	84.0%	77.6%
Mixed Race	90.7%	81.1%
Overall	82.4%	79.1%

Summary Performance Report for Far Northern Regional Center, Spring 2022

Overall, are you satisfied with the services and supports your family member currently receives? (Response: Always/Usually, Family Guardian Survey: 2016-17)

Ethnicity/Race	FNRC	All California Regional Centers
Number of Respondents	195	3,768
Missing Race	80.0%	79.5%
American Indian/Alaska Native	100.0%	85.2%
Asian	N/A	90.6%
Black/African-American	N/A	83.1%
Native Hawaiian/Pacific Islander	N/A	78.6%
White	86.6%	89.0%
Other/Unknown	50.0%	85.7%
Hispanic or Latino	100.0%	83.0%
Mixed Race	76.5%	82.8%
Overall	85.1%	87.5%

Ν	ote	s
1 1	Ole	5

Asian category includes: Asian Indian, Cambodian, Chinese, Filipino, Hmong, Japanese, Korean, Laotian, Other Asian, Thai, and Vietnamese

Native Hawaiian/Polynesian category includes Guamanian, Native Hawaiian, Other Pacific Islander, and Samoan

White category includes Russian and White

N/A means that there were no respondents for the category

National Core Indicator survey responses reflect only the opinion of the regional center consumers that responded to the survey. For more details on the National Core Indicator survey, contact the regional center.

Want more information?

To see the complete report, go to: www.farnorthernrc.org Or contact Melissa Gruhler at 530-222-4791